

VIETNAM UNCOVERED – TRIP NOTES

TRIP CODE: TAGVC111

Valid until 31 Dec 2025

Overview

This tour offers an unforgettable journey through Vietnam's most iconic highlights, capturing the vibrant contrasts of its diverse regions as you travel from south to north. Start your trip in the bustling energy of Ho Chi Minh City, where you'll experience the dynamic charm of the South before flying to the heritage-rich Central region.

Explore the ancient streets of Hoi An and the imperial grandeur of Hue's Royal City, delving into Vietnam's cultural heart. A scenic train journey then takes you to Hanoi, the cultural and political hub of the country, where you'll wander through the timeless elegance of the Old Quarter and immerse yourself in its rich heritage. Finally, be awe-struck by the beauty of Halong Bay, cruising among its iconic limestone karsts and tranquil waters.

This journey blends vibrant cities, cultural treasures, and breathtaking natural landscapes, leaving you with lasting memories of Vietnam's captivating charm.

Detailed itinerary

Day 1: Ho Chi Minh City - Arrival

Welcome to Ho Chi Minh City, the bustling economic hub of Vietnam!

Upon arrival at Tan Son Nhat International Airport, you will be greeted by our representative holding a sign with your name. A short transfer will take you to your hotel in the heart of the city. If time permits, explore the vibrant streets of Ho Chi Minh City.

At 6:00 PM, you'll have a group meeting with your tour guide and fellow travelers. Later, you can opt to join your travel companions for dinner and drinks at one of Saigon's lively street cafes.

Meals Included

No meal included on this day

Accommodation

- Hotel in Ho Chi Minh City

Special notes

Hotel check-in is available from 2:00 PM. If you arrive earlier and wish to access your room sooner, you can arrange pre-trip accommodation when booking your trip or by notifying us in advance.

Today's group meeting is essential as you'll meet your tour guide and fellow travelers, receive necessary documentation, instructions, and a trip briefing. If you anticipate arriving late, please inform your travel agent or the hotel reception. Check with the hotel reception or look for a note in the lobby for details on the meeting location.

Day 2: Ho Chi Minh City - City Sightseeing

After breakfast, embark on an exciting journey through Ho Chi Minh City's vibrant history and culture. Start with a visit to the War Remnants Museum, where thought-provoking exhibits detail

the impacts of the Vietnam War, offering a deeper understanding of the country's history. Then, head to the Reunification Palace, an iconic landmark that witnessed the end of the Vietnam War. Wander through its preserved rooms and underground command center, a fascinating glimpse into the past.

Continue to the Notre Dame Cathedral, an architectural gem built in the late 19th century, and the Central Post Office, a beautifully designed structure by Gustave Eiffel. Take a leisurely stroll along Dong Khoi Street, a vibrant avenue lined with stylish boutiques, cafes, and remnants of Saigon's colonial heritage. Pause for photos at the stunning City Theatre (Saigon Opera House) and the majestic City Hall, two elegant examples of French-inspired architecture. End your sightseeing at the bustling Ben Thanh Market, a lively hub where you can shop for handicrafts, souvenirs, and delicious local snacks.

The afternoon is free for you to explore at your own pace. For the evening, why not enjoy a rooftop café for a panoramic view of the city lights, embark on a dinner cruise along the Saigon River, or join a thrilling food adventure on a motorbike or vintage Vespa, sampling street food and mingling with locals?

Included activities

- War Remnant Museum
- Reunification Palace
- Notre Dame Cathedral
- Saigon Post Office
- Ben Thanh Market

Meals included

- Breakfast

Accommodation

- Hotel in Ho Chi Minh City

Optional activities

- Cu Chi Tunnels tour: US\$ 25
- Rooftop café experience: US\$ 20

Day 3: Ho Chi Minh City - Fly to Hoi An

Start your day with breakfast at the hotel, enjoying a relaxed morning before transferring to the airport for a short flight to Da Nang, the gateway to Hoi An.

Upon arrival, drive to Hoi An, a riverside town on the serene Thu Bon River. Once a bustling trading port from the 15th to 19th centuries, Hoi An showcases a harmonious blend of Japanese, Chinese, and European architectural influences. Its yellow-painted houses, charming streets, and vibrant traditions make it one of Vietnam's most enchanting destinations.

After checking in at your hotel, take an afternoon walking tour of the ancient town. Explore the lively streets and visit key landmarks, including Hoi An Market, Tan Ky Ancient House, the Japanese Covered Bridge, and the Hoi An Museum. Along the way, admire colorful lanterns, shop for unique crafts like ceramics, woodworks, and bespoke clothing from renowned tailor shops, or savor local specialties like Cao Lau noodles and White Rose dumplings.

Free in the evening, immerse yourself in Hoi An's magical ambiance. Stroll along the illuminated riverbanks, release lanterns on the water, enjoy a boat ride on the Thu Bon River, or simply bask in the lively atmosphere of streets adorned with glowing lanterns and the sounds of local music.

Included activities

- Hoi An ancient town walking tour

Meals included

- Breakfast

Accommodation

- Hotel in Hoi An

Day 4: Hoi An

Today is yours to explore Hoi An at your own pace and discover its hidden gems. Wander through quiet alleys and admire ancient moss-covered walls that echo tales of its storied past. For a peaceful retreat, relax at a lantern-lit balcony with a cup of traditional Vietnamese coffee or a refreshing local beer, soaking in the charm of the town as life unfolds below.

If you're feeling adventurous, rent a bicycle to explore the idyllic countryside, where lush rice paddies and coconut groves create a postcard-perfect landscape. Alternatively, embark on a scenic boat cruise along the Thu Bon River to enjoy the tranquil beauty of the waterways.

For a hands-on experience, consider joining a Vietnamese cooking class and learn to prepare authentic dishes that capture the region's rich culinary heritage.

Meals included

- Breakfast

Accommodation

- Hotel in Hoi An

Optional activities

- Cooking class: US\$ 35

Day 5: Hoi An - Hue

After breakfast, check out of your hotel and embark on a scenic drive to Hue. Travel along the stunning coastal road, passing pristine beaches, verdant mountains, and charming rural landscapes. The journey takes you through the majestic Hai Van Pass, a winding route renowned for its breathtaking panoramas of lush hills, sparkling seas, and traditional fishing villages. Arrive in Hue, the former imperial capital of Vietnam, celebrated for its rich history, cultural heritage, and serene atmosphere.

This afternoon, step back in time with a visit to the Imperial Citadel, a UNESCO World Heritage site and an enduring symbol of the Nguyen Dynasty's royal power. Constructed between 1804 and 1832, the Citadel is encircled by massive ramparts and a wide moat, showcasing the Vauban defensive style. Within its fortified walls lies Dai Noi, the Royal City, and the Purple Forbidden City, the once-exclusive residence of emperors and their families. Stroll through these historical grounds, discovering the grandeur of royal palaces, pagodas, and other significant structures, some of which bear scars from past conflicts yet continue to inspire awe.

Afterward, immerse yourself in local culture with a visit to Dong Ba Market, Hue's bustling marketplace. Wander through the lively stalls brimming with fresh produce, handmade goods, and traditional delicacies. This is an excellent opportunity to savor Hue's renowned culinary specialties, such as bun bo Hue (spicy beef noodle soup) or banh khoai (crispy pancakes), and experience the vibrant local life.

Included activities

- Hue Imperial City
- Dong Ba Market

Meals included

- Breakfast

Accommodation

- Hotel in Hue

Day 6: Hue – Overnight train to Hanoi

Breakfast at the hotel.

Later, take a dragon boat tour along the Perfume River. The serene cruise takes you past scenic landscapes and historic landmarks, including a visit to the iconic Thien Mu Pagoda which is perched atop a hill overlooking the river. This seven-story pagoda is one of the most recognized symbols of Hue and a place of spiritual significance.

In the afternoon, around 3 PM, transfer to the railway station and board an overnight train to Hanoi. Your train journey offers comfortable, air-conditioned sleeper cabins with clean bedding and shared restrooms, providing a cozy space to rest as you travel. Watch the countryside unfold outside your window before settling in for the night, waking up ready to explore the bustling capital city of Hanoi.

Optional activities

- Perfume River boat cruise
- Thien Mu Pagoda

Meals included

- Breakfast

Accommodation

- Overnight train

Special notes

The overnight train journey from Hue to Hanoi takes approximately 13 hours. You will be accommodated in a shared cabin with four people. Each cabin is equipped with four comfortable soft-sleeper bunks arranged on two levels and is air-conditioned. The cabin can be locked from the inside for your security.

Toilets are available at both ends of the carriage, and a dining car, typically located at the end of the train, serves simple meals and beverages. The train operates at a leisurely pace of around 60 kilometers per hour and may be a bit noisy for those unaccustomed to train travel. Packing earplugs or something to help you relax, such as a book or light refreshments, is highly recommended.

Day 7: Hanoi - City Sightseeing

Arrive in Hanoi early in the morning and transfer to your hotel. After refreshing, enjoy local breakfast and set out on a city tour to explore some historical and cultural highlights of Vietnam's capital.

Begin with a visit to the Ho Chi Minh Memorial Complex, dedicated to the revered leader of modern Vietnam. Within the complex, explore the Ho Chi Minh Mausoleum, the Presidential Palace and Uncle Ho's humble house on stilts, offering a glimpse into his simple lifestyle. Nearby stands the iconic One Pillar Pagoda, a striking wooden structure perched on a single stone pillar, originally built nearly a thousand years ago to symbolize a lotus flower rising from the water.

Continue to the Temple of Literature, Vietnam's first National University, established in 1076. This well-preserved site is a tribute to Confucian scholars and education, with its serene courtyards, ancient pavilions, and nearly 100 stone stelae resting on the backs of turtles, each inscribed with the names of royal examination laureates.

In the afternoon, enjoy free time to explore the vibrant Old Quarter, with its bustling markets and narrow alleys, or relax by Hoan Kiem Lake and visit the Ngoc Son Temple. For a cultural experience, catch a water puppet show at the Thang Long Theatre, or join a local food tour to taste Hanoi's delicious street food. If you're in the mood for something more relaxed, savor a traditional Vietnamese coffee at one of the city's charming cafés.

Included activities

- Ho Chi Minh Memorial complex
- Temple of Literature

Meals included

- Local Breakfast

Accommodation

- Hotel in Hanoi

Optional activities

- Hoa Lo Prison: US\$ 2
- Water puppet show: US \$4
- Hanoi cooking class: US \$55
- Hanoi jeep ride adventure: US\$ 45
- Hanoi food tour by motorbike: US\$ 45

Day 8: Hanoi - Halong Bay Cruise

After enjoying breakfast at your hotel, set off for Halong Bay, one of Vietnam's most iconic and breathtaking natural wonders, and a UNESCO World Heritage Site.

Upon arrival, board your boat and begin your cruise through the sparkling emerald waters of the bay, surrounded by towering limestone karsts and lush, green islands. As you glide past these majestic rock formations, you'll be awestruck by their unique shapes and sizes rising dramatically from the water, creating a mesmerizing landscape.

A delicious lunch will be served onboard, featuring fresh seafood and local ingredients.

In the afternoon, take part in exciting activities such as kayaking through the karsts and exploring the awe-inspiring natural wonders up close. Alternatively, you can choose to relax and swim in the crystal-clear waters of one of the stunning beaches in the area. As the day draws to a close, witness the mesmerizing sunset while enjoying a delightful party on board. The cruise will then sail to the overnight anchorage, allowing you to revel in the peacefulness of the surroundings.

Indulge in a delectable dinner on board and spend the night amidst the enchanting islands under the starry night sky.

Included activities

- Halong Bay cruise
- Halong bay kayaking/swimming
- Overnight aboard the boat

Meals included:

- Breakfast
- Lunch
- Dinner

Accommodation

- Overnight on board

Special notes

Bring with you just enough for 2 days and one night. Packing list should include passport, some money for drinks, swimming wear, sun cream, sunglasses and, of course, your camera. A light bag should be enough and your main luggage can be left in the hotel's storage.

Day 9: Halong Bay cruise – Hanoi

Rise early in the morning to witness the sunrise illuminating the landscape of the Bay. Following your breakfast, get on a rowing boat to glide through the crystal-clear waters, making your way towards a natural tunnel and a captivating floating village. Immerse yourself in the serenity of these natural marvels.

Back to the mother boat and take your relaxing cruise to discover another enchanting part of Halong Bay while a delectable lunch will be served on board.

Get back the harbor in the early afternoon (around 11.00 – 11.30, depending on the boat and tide).

Disembark from the boat and make your return journey to Hanoi.

For your last evening in Hanoi, enjoy some free time to explore. If it's the weekend, visit the Hanoi Night Market for local crafts and street food. Try a refreshing "bia hoi" at a corner bar, and immerse yourself in the city's lively vibe. For shopping, browse the Old Quarter for unique souvenirs, or enjoy a bowl of bun cha or pho from a local vendor for one final taste of Hanoi.

Included activities

- Boat rowing & floating village
- Halong Bay cruise

Meals included

- Breakfast
- Lunch

Accommodation

- Hotel in Hanoi

Day 10: Hanoi - Departure

Today marks the end of your trip. Take the morning to unwind at your own pace. Use this time for any last-minute shopping or simply soaking in the final moments of Hanoi's charm. Later, get transferred to the airport for your departure flight. Safe travel and see you again!

Meals included

- Breakfast

Special notes

The standard check-out time is 11:00 AM. If your departure flight is later and you'd like to keep the room longer, please inform us in advance so we can help to arrange it for you. Alternatively, you can store your luggage at the hotel and use the public facilities available.

If you're planning to stay longer, we can assist with post-trip accommodations and arrange activities to enhance your experience.

In case you are interested in exploring more of the region? Browse our tour list for options, including set departure dates, to combine with your current itinerary.

Trip Style: Comfort

This style highlights the best of each destination while ensuring a high level of comfort.

Accommodations are 3 – 4 star tourist standard, with the option to enhance your experience with a homestay for a more authentic local feel. Most activities are included, though you'll still have free time to explore at your own pace. Transportation on this trip is provided in comfortable, modern vehicles, with air-conditioned trains or flights used for longer distances. In addition to some included meals, you'll have the opportunity to explore and savor local cuisine on your own.

Joining & group size

Group tours allow you to meet and connect with others, adding fun and enriching your local experiences. During the trip, and at certain locations, you may join other travelers for specific activities. To ensure quality, group sizes are limited to no more than 16 people, except on larger cruisers or public transportation.

Most day tours and excursions are directly organized and operated by Travel Authentic Asia. Occasionally, some activities may be conducted by our trusted local partners, following agreed-upon standards. In such cases, Travel Authentic Asia guarantees the quality of your trip and takes full responsibility for addressing any issues or complaints with our local service providers on behalf of our customers.

Physical Grading: 2/5

This tour is suitable for most fitness levels. Nothing is too challenging.

Price inclusions

Meals included: 9 breakfast, 2 lunches

Transportation: Bus, train, domestic flight, boat

Accommodation: Hotels (8 nights), Overnight train (1 night)

Included activities: Ho Chi Minh City: War Remnant Museum, Reunification Palace, Notre Dame Cathedral, Saigon Post Office, Ben Thanh Market; Hoi An: ancient town walking tour; Hue: Royal Citadel & Forbidden city, Perfume River boat cruise, Thien Mu Pagoda; Hanoi: Ho Chi Minh Memorial complex, Temple of Literature; Halong Bay: Halong Bay cruise & overnight aboard, Halong bay kayaking/swimming, Halong Bay cave exploration, Halong Bay boat rowing & floating village

Price exclusions

Visa, International flights in and out the country, Laundry, Personal expenditures, Travel Insurance, Tips, Other than mentioned in the trip notes & itinerary.

Optional activities

In addition to the activities included in the day-to-day itinerary, you may also pursue your own interests and adventures during your free time by participating in optional activities, where available.

Please note that optional activities are not necessarily endorsed or recommended by Travel Authentic Asia, nor are they included in the price of the trip. Participation in any optional activities is at your own risk. It is important to understand that your decision to participate is entirely yours and does not form part of your contract with Travel Authentic Asia. For some optional activities, you may be required to sign a waiver or receipt.

Dossier & Itinerary Disclaimer

These trip notes have been compiled with the itinerary and are updated regularly with the most reliable info on local travel facts. For the itinerary, though trying very much to adhere to the route, we cannot say that the local travel conditions stay unchanged so, a certain level of flexibility is requested in case of any alteration need to be made to fit with local circumstances.

Please ensure that you read well and have a copy of these trip notes before your departure in case there have been changes that affect your plans.

Tour guide

During your trip, you will be guided by tour guides specific to each region. This ensures you receive the benefit of their deep knowledge of the area's history, culture, and hidden gems, making your experience richer and more authentic. Their familiarity with local customs and practices will enhance your understanding and connection to the destination.

Tour guides will manage all organized activities, including pickups and drop-offs when necessary. However, they may not accompany you at all times, giving you the freedom to explore independently when desired.

For your peace of mind, our operations team and 24/7 customer care service are always available. You can reach us easily via phone, WhatsApp, or Messenger to ensure any concerns are promptly addressed.

Meals on tour

When traveling with Travel Authentic Asia, you'll have the opportunity to experience a wide variety of delicious cuisine unique to each country you visit. While some meals are included in the trip price, you will also have the freedom to choose where, what, and with whom to dine, based on your own budget and preferences. This flexibility allows you to explore local food at your own pace.

Your tour guide will offer restaurant suggestions throughout the trip, and group members are welcome to dine together or explore their own culinary choices for privacy and personal enjoyment.

Transportation

Most of the vehicles used during the trip are air-conditioned and designed for tourist comfort. For short distances or specific activities, we occasionally incorporate local transportation options, such as taxis, tuk-tuks, or cyclo, to offer a more authentic travel experience.

In certain cases, domestic or regional flights may also be arranged to save time or accommodate long-distance travel efficiently.

For overnight train journeys, we use local trains with air-conditioned, 4-berth compartments featuring lockable doors. These cabins are shared with fellow travelers or, occasionally, with other passengers not part of the group. During peak travel seasons, when availability is limited, 6-berth compartments may be provided as an alternative.

Accommodations

Our accommodations on this trip are typically 3 or 4-star hotels, offering comfortable stays throughout the trip. The standard check-in time is 14:00 PM. If the group arrive early in the morning, we will arrange a day room for showering and luggage storage. While we always strive to have rooms ready upon our arrival, if we arrive close to the standard check-in time, this isn't always possible, meaning that check-in may not be immediate at some hotels.

In larger, more populated cities, hotel rooms tend to be smaller compared to those in smaller towns, and some rooms may not have windows due to high population density. Although hotels are of the same standard, facilities may vary slightly depending on the location.

Single Travelers

On our joined group trips, you will typically share a room with another group member of the same gender. However, if you are traveling alone and there is no one else available to share the room with, you may be required to pay a single supplement. Alternatively, you have the option to pay for a single supplement in advance to ensure that you have your own room throughout the trip. Please note that single supplements are not available for overnight trains or local homestays.

Start-Ending-points

Starting point:

Royal Hotel Saigon

133 Nguyen Hue – District 1 – Ho Chi Minh City

Phone: (84-28) 3822 5914 - 3822 5915

Centrally located in the tourist hub of Saigon – Ho Chi Minh City, from the hotel it is convenient to find restaurants, bars, and other tourist venues. It is within walking distance of many of the area's main attractions such as Ben Thanh Market, Reunification Palace, Post office, and so on.

Notes: If local conditions require a change to the starting hotel, we will select an alternative of the same standard and notify you via email at least one month before your arrival to ensure you arrive at the correct location.

Arrival complication

If you are unable to commence your group trip as scheduled, please contact your starting-point hotel and leave a message for your tour guide.

Upon arrival at the airport, you will be greeted by our representative holding a sign with your name and our company logo in the arrival hall. Please note that neither the driver nor the representative will request additional payment. If you cannot locate our representative or have concerns about your transfer, contact our hotline at +84 903432999 or +84 912221442 for immediate assistance.

To ensure a smooth airport transfer, please provide your flight details at least 14 days before your departure. If the transfer (included in the tour price or booked as an extra service) or any portion of your trip is missed due to a flight schedule change without prior notice, no refund will be issued. Any additional costs incurred to rejoin your group will be your responsibility.

If you need to arrange your own taxi from the airport to the starting-point hotel, metered taxis are available at the airport's ground-floor exit gates. Alternatively, you can approach airport taxi service counters managed by uniformed staff. To ensure a safe and reliable service, seek assistance from airport security or staff. Avoid unsolicited offers from taxi touts claiming to have metered taxis parked outside the airport.

Ending point

La Casa Hanoi Hotel

17 Pham Dinh Ho Street, Hai Ba Trung District, Hanoi

Tel: +84 243 333 5656, +84 981 121 619

Located in the charming French Quarter of Hanoi, the hotel is just a short distance from the lively heart of the city, easy access to Hoan Kiem Lake and other popular attractions. With air-conditioned rooms and en suite bathrooms, the hotel offers a comfortable and relaxing stay.

Money

The official currency of Vietnam is the Vietnamese Dong (VND). According to government regulations, all prices for goods and services must be quoted in VND. Foreign currencies can only be exchanged through authorized exchange bureaus or used with special permission.

In practice, USD is widely accepted in tourist areas and is often considered a secondary currency. Other foreign currencies, such as EUR, AUD, and GBP, are also accepted in some locations, though less commonly. In tourist hotspots, establishments like restaurants, bars, travel agencies, and souvenir shops may accept both USD and VND, with prices sometimes displayed in both currencies. However, outside tourist areas or in remote regions, only Vietnamese Dong is accepted. During your trip, it's best to carry a mix of VND and USD for convenience. Ensuring that any bills, particularly USD, are in good condition without tears or excessive wear, as damaged bills may be rejected. Vietnamese Dong (VND) can be easily withdrawn from ATMs, which are widely available on street corners throughout the country. Having both currencies on hand ensures you are well-prepared for transactions in both tourist hubs and more remote areas.

Tipping

Tipping is not compulsory, but it is greatly appreciated. If you are satisfied with the service provided, offering a tip is a meaningful way to show your appreciation. It is especially significant to those who take care of you during your travels and helps inspire excellent service. Tipping should be given directly to the recipient.

Here are some suggested tipping amounts based on local practices and feedback from previous travelers:

Local Restaurants: If dining alone, a tip of around US\$2 is appropriate. In more upscale restaurants, tipping ranges from 10% to 15% of your bill. For group dining, a collective tip of US\$5 to US\$8 is suggested, depending on the group size.

Drivers: For a single traveler, a tip of US\$5 is recommended. For a group, a total tip of US\$10-15 per day is appropriate.

Tour Guides: Tipping for guides depends on the level of service, and US\$2-4 per person per day is typical for group tours. Free to tip more as you see fit. The amount is entirely up to your discretion based on service quality.

Visas

Visas are the responsibility of the individual traveler. Visa requirements vary depending on your nationality and destination. Generally, most countries require that your passport be valid for at least six months beyond your intended stay. Upon arrival, you may be asked to show return tickets and proof of sufficient funds to cover your stay.

Travel Authentic Asia offers e-visa and visa-on-arrival services, which can be arranged by booking the additional service when you make your tour reservation or by contacting us via email.

For more details, please visit our website at: <https://travelauthenticasia.com/travel-guides/vietnam/how-to-get-a-visa-for-vietnam.aspx>

What to bring

What you need to bring will depend on the trip style, the countries you are visiting, and the time of year. Generally, we recommend packing as lightly as possible. You'll be expected to carry your own luggage on excursions, though you won't be walking long distances with it. We suggest keeping the weight under 20kg/44lbs.

You can choose to carry your luggage in a backpack or suitcase, but with wheels is most convenient. An overnight bag or a small backpack with a shoulder strap is useful for carrying essentials like water and a camera on day trips.

Depending on the season and the activities included in your trip, be sure to bring appropriate clothing. In winter (November to February), North Vietnam can be cold, so warm clothing is necessary. During other times of the year, light and comfortable clothing will be sufficient. If your trip involves trekking, make sure to bring trekking shoes or sandals. You'll find that most items can be purchased locally at reasonable prices, so there's no need to pack everything; only bring the essentials.

Health

There are no specific health requirements for this trip. However, we recommend consulting your doctor for up-to-date medical travel advice before departure. It's a good idea to bring along a basic First Aid kit, hand sanitizers, antibacterial wipes, and any personal medications or medical items you may need during your journey.

Safety and Security

Before departure, we encourage you to seek advice on international travel safety and familiarize yourself with potential situations you may encounter during your trip. Traffic can be more chaotic than what you're accustomed to at home, so take your time to adjust to the new environment. Your tour guide and locals are great resources to learn how to navigate local traffic safely.

For added security, we recommend using a neck wallet or money belt to store your passport, air tickets, travelers' cheques, cash, and other valuables. Only carry the amount of money you'll need for the day, and leave the rest in the hotel's safe. We also suggest using a lock to secure your luggage.

While the cities visited are generally safe during the day, we advise caution when wandering at night. It's best to stay in small groups and take taxis to and from restaurants or on evening excursions.

In certain situations, your tour guide has the authority to amend or cancel any part of the itinerary for safety reasons.

If engaging in water activities in oceans, rivers, or open water, be aware that waves and currents can be unpredictable. All participants should be able to swim and have experience in open water, and we recommend seeking local advice before entering the water.

For more information, please visit our website's travel guides.

Travel Insurance

Travel insurance is mandatory for all Travel Authentic Asia travelers and must be obtained independently. It is your responsibility to carefully review your insurance policy before traveling to ensure it provides adequate coverage for personal accidents, medical expenses, evacuation and repatriation, baggage loss, and cancellation or curtailment of your trip. Please note that any local

travel insurance included in sightseeing tickets at certain sites is limited and does not replace comprehensive travel insurance. Travelers with pre-existing medical conditions must confirm that their chosen insurance policy covers these conditions. If such conditions are not covered, it is understood that the traveler assumes full financial responsibility for any issues or costs arising from treatment or complications related to their pre-existing medical condition. Travel Authentic Asia is not liable for any problems, delays, or expenses resulting from such conditions.

Responsible travel

At Travel Authentic Asia (TAA), we operate with a strong commitment to Responsible Travel. We believe that both tour operators and travelers play a vital role in making the world a better place. By traveling responsibly, we not only contribute to the advancement of tourism but also enhance the overall travel experience.

Responsible travel is not an abstract concept; it is reflected in the actions, behavior, and appearance we exhibit every day during our travels. With small efforts, each of us can make a significant difference in the places we visit.

Issues on your trip

While we always strive to provide the best possible holiday experience, we understand that travel can sometimes present challenges due to local conditions or unforeseen circumstances. If something goes wrong, the best way to address the issue is by discussing it with your tour guide or one of our travel consultants or customer care personnel. This allows us to resolve the problem and minimize any negative impact on the rest of your trip.

We acknowledge that there may be situations where a tour guide or our local partners may not be able to resolve an issue to your satisfaction. If that occurs, please feel free to reach out directly to our travel consultant or management team via chat or email, and we will do our best to assist you.

Trip review & feedback

After traveling with us, your feedback is invaluable in helping us improve our services and ensure a better experience for you and future travelers. You are the best person to tell us what we need to do to meet your expectations. Therefore, your comments and suggestions are highly appreciated.